

SHADE ELEMENTS



Omega Pergola

Shade Elements have bought together a range of versatile products from around the world to suit the New Zealand environment. These products provide protection from the harshest of conditions and the longevity required to be recognised as the best on the market.

Your Shade Elements Omega Pergola has been manufactured to provide you with years of hassle free weather protection with very little maintenance.



OPERATION

Prior to operation:

- Ensure the pergola is free from debris (obstructions, wind blown objects etc)

- Ensure the area that the pergola will extend into is clear and the pergola will have full movement

- Ensure the wind speed does not exceed your pergolas maximum wind speed rating

- Ensure the operator has full line of site so they can stop the pergola extending if required

It is recommended to retract the Pergola completely when you are not present as:

- Weather conditions can change rapidly and these may exceed the tolerances of the system

- Debris can accumulate on or around the pergola which may inhibit the operation of the pergola.

HARDWARE MAINTENANCE

Your pergola components are powder coated using Dulux powder coat systems. As a general rule cleaning should take place every six months. In areas where pollutants are more prevalent, such as beach front and industrial or geothermal areas, then a cleaning program should be carried out on a more frequent basis ie. one to three months.

- Carefully remove any loose surface deposits with a wet sponge.

- Use a soft brush (non abrasive) and a mild household detergent (do not use solvents) in warm water, remove dust, salt and other deposits.

- Rinse off with clean fresh water.

- It is recommended to check all fasteners annually.

FABRIC MAINTENANCE

Shade Elements pergola fabrics are the latest in PVC membrane technology. They have a top surface layer that provides excellent dirt resistance, as with most product surfaces it is important to clean and maintain the product to keep it looking at its best for its intended lifespan.

If the surface is stained the recommended cleaning method is to use a neutral detergent (solvent free, non-alkali with pH of 5 are used) with a soft sponge and rinse with sufficient water.

Solvent based cleaners should not be used.

Abrasive cleaning agents should not be used because these can damage the top surface of the fabric.

THERMAL PROTECTION (AUTOMATED PRODUCTS ONLY)

Your Shade Elements product is fitted with an internal motor for ease of operation. The motors used have a 3-4 minute run time, after this time they can cease operation to ensure

a thermal overload is not reached - damaging the motor.

- If this function is to happen, allow the motor to cool down for approximately 30 minutes (depending on atmospheric temperatures) before it is able to operate again. This is normal for all tubular motors and is not a fault.

WARRANTY

Your Retractable Pergola comes with a five-year limited warranty on all hardware components, the warranty is given to fabricators and installers who purchase the components from QCD Ltd, or an authorised Shade Elements component distributor.

The warranty will be void if the fabrication and/or installation has not been completed according to manufacturer's specification or the following:

- The maintenance plan is not followed

- Damage caused by weather events exceeding the system's specified tolerance. Each pergola system has a wind rating, which will be specified upon installation

- Water ingress to the motor (caused by insufficient flashing)

- Vandalism

- Incorrect operation or cleaning

Fabric skin warranties differ based on user selection.

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